Alberta Association of the Deaf (AAD)

c/o Edmonton Association of the Deaf Community Centre  
#204, 11404 142 Street  
Edmonton, AB T5M 1V1  
http://www.aadnews.ca/

The primary purpose of the Alberta Association of the Deaf (AAD) is to promote equal rights for Deaf Albertans while endeavoring to improve the quality of life for Deaf people in general. It strives to develop high quality services in consultation with national, regional, provincial and local consumer groups and individuals. To achieve their objectives, they attempt to deal with advocacy, accessibility and awareness issues at the provincial level.

AAD also publishes a monthly provincial newsletter, Alberta Deaf News, which includes upcoming events and information of interest, such as scholarships and the Alberta Deaf Youth Leadership Camp.

Alberta Children’s Hospital Audiology Department

2888 Shaganappi Trail  
Calgary, AB T3B 6A8  
Phone: 403.955.7211  
http://www.albertahealthservices.ca/facilities/ach/

A physician referral is required for children seen at the Alberta Children’s Hospital.

Audiology Services  Phone: 403.955.7061  
Diagnostic services and hearing aid fittings are provided by audiologists at the Alberta Children’s Hospital for children presenting with a permanent hearing loss up to five years of age.* The audiologists also assess children who are followed by other Alberta Children’s Hospital teams such as Cleft Palate, Perinatal, Neurodevelopmental, and Oncology.

*Older children may continue to be seen at this facility if community audiology services are unable to accommodate their assessment needs.
Cochlear Implant Services  Phone: 403.955.7061
Candidacy, surgery, and pre/post implant monitoring by an interdisciplinary team including audiologists, speech-language pathologists, social workers, psychologists, and otolaryngologists for children up to 18 years of age.

Hearing Clinic  Phone: 403.955.7061
The Hearing Clinic is comprised of an interdisciplinary team including: audiologists, an audiology technician, speech-language pathologists, a speech-language therapy Assistant, a psychologist, a social Worker, a nurse, an otolaryngologist (ear, nose and throat (ENT) surgeon), and a developmental paediatrician. Children diagnosed with a permanent hearing loss are seen by an otolaryngologist, and as needed, by a developmental pediatrician through the Hearing Clinic. Following the clinic, the full interdisciplinary team meets for a case conference regarding the management of each child.

Ear Nose and Throat Clinic  Phone: 403.955.2534 or 403.955.2529
Children are seen through this clinic by pediatric otolaryngologists who are involved in medical and surgical treatments, as well as medical investigations related to the cause of hearing loss. Children may also be seen by other clinic team members such as a nurse, audiologist, and/or speech-language pathologist as indicated.

Microtia Clinic  Phone: 403.955.7061
Children referred to the Microtia Clinic are assessed by a pediatric otolaryngologist, a plastic surgeon, the clinic nurse, and an audiologist. Softband and surgical bone conduction amplification services are also provided.

Other services based at Alberta Children’s Hospital:

Emily’s Backyard  Phone: 403.955.2500  Email: eby@albertahealthservices.ca
Emily’s Backyard is a playroom at ACH for patients and siblings of patients. Professional staff and volunteers provide a fun and safe environment where children can play while parents attend appointments or visit their own child in the hospital. Parents may preregister for a spot up to two weeks in advance of the appointment. Maximum time limit is 1.5 hours.

Family and Community Resource Centre (FCRC)
Phone: 403.955.7745  Toll Free:  1.877.943.3272
Based at the Alberta Children’s Hospital, the FCRC provides families, service providers and community members with information, education and support on child health and
well-being. Some examples of services provided include: a family lending library composed of child health consumer information on a wide variety of topics, education presentations and workshops, aboriginal liaison and cultural diversity services. For more information go to http://fcrc.albertahealthservices.ca/.

**Alberta College of Speech-Language Pathologists and Audiologists (ACSLPA)**

#209, 3132 Parsons Road  
Edmonton, AB T6N 1L6  
Phone: 780.944.1609  
Toll-Free: 1.800.537.0589  
Fax: 780.408.3925  
Email: admin@acslpa.ca  
http://www.acslpa.ab.ca

The Alberta College of Speech-Language Pathologists and Audiologists (ACSLPA) protects and serves the public by regulating and ensuring competent, safe, ethical practice of audiologists and speech-language pathologists in Alberta. The website has information about scope of practice, allowing members of the public to register a concern. The website also contains a search option, allowing the public to search for or verify the registration of an audiologist or speech-language pathologist.

**Alberta Cultural Society of the Deaf (ACSD)**

11404 142 Street  
Edmonton, AB T5M 1V1  
TTY: 780.453.5053  
Fax: 780.453.5053  
VP: 208.38.30.179 or 780.453.5053  
http://www.acsd.ca

The Alberta Cultural Society of the Deaf aims to promote a positive image of Deaf people, their culture and their heritage by giving Deaf and Hard of Hearing Albertans opportunities to express their ideas and develop their skills and talents; fostering Deaf pride; encouraging the use and recognition of ASL (American Sign Language) as a distinct language; providing workshops for the Deaf Community on Deaf Culture, Deaf
Studies and features of ASL; encouraging cultural interest and involvement among Deaf and Hard of Hearing citizens of Alberta; supporting community colleges and other educational institutions in Alberta, which offer programs related to Deaf Studies and/or ASL. The ACSD is also proud to maintain a large collection of books, DVD’s, and VHS tapes with content tailored to Deaf individuals.

Please refer to their website for more information on programs and initiatives, including ASL classes for parents.

**Alberta Deaf Sports Association (ADSA)**

#205, 11404 - 142 Street  
Edmonton, AB T5M 1V1  
Email: info@albertadeafsports.ca  
[http://www.albertadeafsports.ca/](http://www.albertadeafsports.ca/)

The ADSA is a non-profit organization with programs that will bring awareness and support athletes with hearing losses of 55 dB in each of both ears at all levels of sports. It will also send individuals and teams to national events, and if qualified, they are supported for international events such as World Championships, PanAm Games for the Deaf, and the Deaflympics.

**Alberta Hands & Voices**

PO Box 76020 Millrise  
Calgary, AB T2Y 2Z9  
[http://www.albertahandsandvoices.com](http://www.albertahandsandvoices.com)

Alberta Hands & Voices (AH&V) is dedicated to supporting families with children who are Deaf or Hard of Hearing without a bias around communication modes or methodology. AH&V is a parent-driven, non-profit organization providing families with the resources, networks, and information they need to improve communication access and educational outcomes for their children. Outreach activities, parent/professional collaboration, and advocacy efforts are focused on enabling Deaf and Hard of Hearing children to reach their highest potential.
Alberta School for the Deaf (ASD)

The 6240 113 Street
Edmonton, AB T6H 3L2
Phone/TTY: 780.439.3323
Fax: 780.436.0385
Email: abschdeaf@epsb.ca  
https://asd.epsb.ca/

Alberta School for the Deaf (ASD) promotes academic, language and literacy excellence as well as positive emotional, social, intellectual and physical development of Deaf and Hard of Hearing students from Grades 1 through 12, in a bilingual/bicultural (Bi/Bi) program. Each individual student's program plan follows curriculum requirements set by Alberta Education. Both American Sign Language (ASL) and English are the primary languages of instruction. ASD is a teaching and learning environment where both languages are accessible, where respect is fostered for the diverse Deaf and Hard of Hearing community and that of the larger society. Students, parents/guardians, staff and community partners work together to provide the highest quality education, preparing students to be independent, successful members of the 21st century.

Program options at Alberta School for the Deaf include the following tracks: Bilingual/Bicultural Program, Total Communication Program, DHH Special Education Program, Blended Program and Outreach Program.

Classes in the identified program tracks consist of American Sign Language and English language models with embedded expertise and support from a collaborative team made up of a teacher, educational assistant, educational interpreter, speech-language pathologist, occupational therapist, audiologist and/or an aboriginal liaison worker, as required.

Alberta Speech-Language Association of Private Practitioners (ASAPP)

Phone: 780.988.2217
Email: info@asapp.ca  
http://asapp.ca/

The Alberta Speech-Language Association of Private Practitioners (ASAPP) is an association of private speech-language pathologists whose membership allows their
contact information and services description to be posted online in their ASAPP Private Practice Roster. The desire is that their roster becomes a central listing that parents and agencies can refer to for their speech-language pathology service needs. Their online database allows an individual to search for a practitioner that specializes in a particular age group (i.e., school age (5-17)) or clinical service (i.e., Deaf/Hard of Hearing). Please take note of their information on fee coverage.

**Association of Sign Language Interpreters of Alberta (ASLIA)**

6240 113 Street  
Edmonton, AB T6H 3L2  
Email: aslia@aslia.ca  
[http://www.avlic.ca/](http://www.avlic.ca/)

The Association of Sign Language Interpreters of Alberta (ASLIA) is an affiliate chapter of the Association of Visual Language Interpreters of Canada (AVLIC). AVLIC is a non-profit, professional association for interpreters whose working languages include sign language. AVLIC has several Affiliate Chapters across the country and is the only certifying body for ASL-English interpreters in Canada through the means of their Canadian Evaluation System. Among a variety of services, they offer a Dispute Resolution Process to maintain quality and accountability to the field of interpreting.

**Calgary Association of the Deaf (CGYAD)**

#512, 3545 - 32 Avenue NE  
Calgary, AB T5M T1Y 6M6  

The CGYAD is dedicated to promoting socialization among the Deaf community and encouraging Deaf Calgarians to thrive with networking, workshops, educational opportunities, resources and other events.
Canadian Hard of Hearing Association (CHHA) – Calgary Branch

CHHA - Calgary
63 Cornell Road NW
Calgary, AB T2L 0L4
Phone: 403.284.6224
Email: info@chha-calgary.ca
http://www.chha-calgary.ca/

The CHHA-Calgary is the Calgary Branch of the Canadian Hard of Hearing Association (CHHA). CHHA, formed in 1982, is a non-profit, self-help consumer organization, which is the national voice of all Canadians who are Hard of Hearing. Like its parent organization, CHHA-Calgary is formed by, and for, Calgarians to promote and empower those living with hearing loss through education, public awareness, service and advocacy.

Children’s Allied Health Services (C.A.R.E)

http://www.albertahealthservices.ca/services.asp?pid=service&rid=1001806

Supports children with developmental challenges by identifying their needs and building on their strengths and abilities. Services include: tests and treatments (e.g., audiology, speech-language pathology, occupational therapy, physiotherapy); teaching about child development; family support; and help with assistive technology (feeding, seating). Services are provided in homes, schools, preschools and community health sites throughout Southwest Alberta. Various locations are available. Please refer to the Alberta Health Services website for contact information.

Children’s Link Society, The

Suite 245, 720 – 28th Street NE
Calgary, AB T2A 6R3
Phone: 403.230.9158
Fax: 403.2303252
www.childrenslink.ca/

The Children’s Link Society is a family-centered, community-based, central access point of information for families of children with special needs in Calgary and Area. They
provide a no cost comprehensive service to families. Families contact their office by phone, email or through their website. Information is compiled specific to a family’s needs which is emailed, mailed, or discussed at a home visit. Through dialogue and face-to-face consultation, families are given a chance to clarify their needs, assess their options, and make decisions to promote family wellness. Families and professionals working with families access our service many times per year.

Their agency was built around the concept of family support. The information provided to families is unbiased and professionally offered by parents who themselves have children with special needs. Programs offered: Resource and Information Services, Family Support, Multicultural Family Support and Parenting Program, Transition Support for Disabled Youth, Educational Workshops/Webinars/Seminars, Coffee Socials, and Resource Fairs. All Programs are at no cost to families and those who serve families.

**Connect Society**

6240 113 Street  
Edmonton, AB T6H 3L2  
Phone/TTY: 780.454.9581  
Fax: 780.447.5820  
Email: info@connectsociety.org  
http://www.connectsociety.org/

Connect Society exists to strengthen connections among Deaf, Hard of Hearing and hearing people. It is a non-profit community agency committed to meeting the needs of families affected by hearing loss. Available are a variety of centre-based and outreach services and programs for a broad range of groups, needs and abilities, including:

*Early Intervention Program (EIP)* provides children (newborn to three and a half years of age) who have a hearing loss or are children of Deaf parents (CODA) with in-home and community support.

*Early Childhood Services (ECS)* offers a preschool and kindergarten program for children 3–6 years who have hearing loss or a family member with a hearing loss. The ECS program offers specialized speech and language programming and includes instruction in both English and American Sign Language (ASL). (As of September 2015, this program is available in Calgary as well.)
Family Support Services assist families affected by hearing loss to obtain services and resources within their community. Family Support staff also support families of children enrolled in ECS and EIP programs.

The Stay and Study Program facilitates students from outside of the greater Edmonton area to participate in specialized educational programs by connecting these students with Host Families.

Community Living Support Services assist Deaf adults who have developmental delays to fully participate in their communities.

**Association of Sign Language Interpreters of Alberta (ASLIA)**

6240 113 Street
Edmonton, AB T6H 3L2
Email: aslia@aslia.ca
http://www.avlic.ca/

The Association of Sign Language Interpreters of Alberta (ASLIA) is an affiliate chapter of the Association of Visual Language Interpreters of Canada (AVLIC). AVLIC is a non-profit, professional association for interpreters whose working languages include sign language. AVLIC has several Affiliate Chapters across the country and is the only certifying body for ASL-English interpreters in Canada through the means of their Canadian Evaluation System. Among a variety of services, they offer a Dispute Resolution Process to maintain quality and accountability to the field of interpreting.

**Deaf & Hear Alberta**

Calgary Office (Head Office)
63 Cornell Road NW
Calgary, AB T2L 0L4
Toll Free: 866.471.2805
Phone: 403.284.6200
TTY: 403.284.6201
Email: info@deafandhearalberta.ca
Edmonton Office
Alberta School of the Deaf
6240 113 Street
Edmonton, AB T6H 3L2
Toll Free/Phone: 866.471.2805
TTY: 780.666.1350
Email: info@deafandhearalberta.ca
http://deafandhearalberta.ca

Deaf and Hear Alberta is a charitable non-profit organization dedicated to addressing the accessibility, advocacy, education and communication needs of the Deaf, deafened, and Hard of Hearing populations of Alberta. They strive to excel at communication through the delivery of ASL services, workplace sensitivity training, advocacy and education to Deaf consumers and their families. They provide interpreting, consultation, assessments, and assistive technology. They also provide training and education for hearing loss prevention and management, and aim to improve the public’s awareness and understanding.

Easter Seals Alberta

Camp Horizon
Box 540
Bragg Creek, AB T0L 0K0
Phone: 403.949.3818
Fax: 403.949.3388
Email: camphorizon@easterseals.ab.ca

Calgary Office
103, 811 Manning Road NE
Calgary, AB T2E 7L4
Phone: 403.235.5662
Fax: 403.248.1716
Email: calgary@easterseals.ab.ca

Edmonton Office
404, 10525 170 Street
Edmonton, AB T5P 4W2
Phone: 780.429.0137
Fax: 780.429.1937
Email: edmonton@easterseals.ab.ca
www.easterseals.ab.ca/

Easter Seals Alberta is a non-profit organization with the mission to provide services that foster inclusion, independence and recreation for individuals with disabilities and medical conditions. They fund disability solutions through financial assistance, research, advocacy, and public and consumer education. They also offer a one-of-a-kind camp for kids with disabilities.

_Easter Seals Camp Horizon_ gives campers the chance to learn new skills and overcome challenges they never thought possible. Spending time with others facing similar challenges (Deaf or Hard of Hearing) for a week each summer gives them the opportunity to make new friends and just be a kid.

_Edmonton Association for the Deaf (EAD)_

#203, 11404 - 142 Street
Edmonton, AB T5M 1V1
Email: eadccoffice@gmail.com

_Glenrose Rehabilitation Hospital_

10230 111 Avenue NW
Edmonton, AB T5G 0B7
Phone: 780.735.6030
Fax: 780.735.6031

_Audiology Services_
A referral is needed to access this service. Call for more information. Offers specialized audiology testing services and follows children 6 years of age and younger who have permanent hearing loss and utilize hearing aids. Please note that hearing aids are not dispensed or sold here; hearing aid services are provided by private practice audiologists.
**Cochlear Implant Services**
A referral is needed to access this service. Call for more information. Service provides in-depth assessment to see if the person is a candidate for a cochlear implant. The service also provides device programming, support, and monitoring.

**Institute for Reconstructive Sciences in Medicine (iRSM)**

Bone Conduction Amplification Program  
1W-02, 16940 - 87 Avenue  
Misericordia Community Hospital  
Edmonton, AB T5R 4H5  
Phone: 780.735.2660  
Fax: 780.735.2658  
Email: irsm@albertahealthservices.ca  
www.irsm-canada.com/

**Autogenous Auricular Ear Reconstruction Clinic**
Outer ear deformities can result from birth defects, disease or trauma. Patients referred to this clinic are evaluated by a plastic surgeon for suitability for reconstruction of their ear using their own tissues.

**Bone Conduction Amplification Clinic**
iRSM uses osseointegration and bone conduction amplification technology to offer patients with mixed and/or conductive hearing loss an ability to hear again. Continuing care services also form part of the treatment pathway for this group of patients. Healthcare professionals involved in this clinic include audiologists and otolaryngologists.

**Language and Speech Services for Hearing Impairment (LSSHI)**

Glenrose Rehabilitation Hospital  
10230 111 Avenue NW  
Edmonton, AB T5G 0B7  
Phone: 780.735.7971  
Fax: 780.735.7930

A referral is needed by a doctor or audiologist to access this service. Call for more information. Available to: children with hearing aids and cochlear implants age 0 to 6;
school age children with cochlear implants requiring transition support; children whose speech, language, and learning are affected by permanent hearing loss; and children with disabilities (e.g., medical conditions and behavioural concerns) that need help with listening and speaking skills.

Offers services to help children with permanent hearing loss in both ears learn speaking and listening skills. Audiologists, auditory verbal therapists, speech-language pathologists, social workers, teachers and transition facilitators work together with families, community agencies, and health service providers to support clients and families to reach their goals and use technology in their day-to-day lives.

**Pacific Assistance Dogs Society (PADS)**

PADS Calgary  
Calgary, AB T2A 4L9  
Phone: 403.233.7237  
Fax: 403.273.6296  
[www.pads.ca/](http://www.pads.ca/)

Mandate is to provide an assistance dog to individuals in Western Canada with a physical disability or who is Deaf or Hard of Hearing, and who wants the independence of an Assistance Dog. They also report to provide continued lifetime team support to our client/dog teams.

**Stollery Children’s Hospital (Pediatric Audiology Services)**

Room 161.11  
8440 112 Street  
Edmonton, AB T6G 2B7  
Phone: 780.407.8859  

A referral is needed by a doctor or audiologist to access this service. Call for more information. Hearing assessments are provided for children who are admitted to the Stollery Children’s Hospital/University of Alberta Hospital or referred to the program and meet the criteria for the mandate for audiology
Symmetry Solutions

#142, 3359 27th Street NW
Calgary, AB T1Y 5E4
Phone: 403.277.2214
Email: symmetry01@gmail.com

9912 106 Street NW
Edmonton, AB T5K 1C5
Phone: 780.760.2214
Fax: 780.760.2215
Email: symmetry02@gmail.com
www.symmetrysolutions.ca

Symmetry Solutions provides Deaf and Hard of Hearing people with employment and career support including workshops, resume support and work experience opportunities.

Tevie Miller Heritage Program

6240 113 Street
Edmonton, AB T6H 3L2
Phone: 780.436.0465
Fax: 780.436.0385
Email: tevie.miller.heritage@epsb.ca
http://teviemillerheritage.epsb.ca/
University of Alberta J.P. Das Centre for Developmental and Learning Disabilities

Department of Educational Psychology
Faculty of Education
University of Alberta
Edmonton, AB T6G 2G5
http://dascentre.educ.ualberta.ca/
http://mdri.educ.ualberta.ca

The mission of Das Centre is to provide research, training, and some clinical services to children and adults with developmental, perceptual and learning disabilities. Das Centre is a collective of researchers and encompasses the Minerva Deaf Research Lab (MDRL). The MDRL is an active research lab focused on conducting and disseminating research relevant to the educational needs of Deaf and Hard of Hearing students.

VOICE for Hearing Impaired Children – Edmonton Chapter

VOICE Edmonton
618 Victoria Way
Sherwood Park, AB T8A 4K9
Phone: 403.277.2214
http://www.voicefordeafkids.com/